



Attachment 1: Comparative Analysis of Work Competences included in Job Profiles of Senior Service Workers

FIELD of SERVICE	COMPETENCE/SUB-COMPETENCE	Coverage	Senior Service Worker	JOB PROFILES CZ					JOB PROFILES DE				JOB PROFILES IT				JOB PROFILES HU				JOB PROFILES LT				
				Social worker	Worker in social services	Social comm. assistant	Social assistant	Care assistant	House-keeper	House-keeper assistant	Social worker	Social work ass. prof.	Family/Home assistant	Home care worker	Social assistant	Social worker	Qualified social carer	Home carer	Social worker	Assistant social worker	Visiting care worker				
Health-care	Assessing client's need for general medical attention	78%	x	x	x	x							x	x	x	x	x	x	x	x	x	x	x		
	Assessing client's mental state and needs			x	x	x									x	x	x	x	x	x	x	x	x	x	
	Evaluating basic physiological functions																								x
	Assessing client's mobility and movement restrictions															x	x	x							x
	Monitoring basic health indicators	33%			x					x															
	Providing basic medical treatment (injections, skin ruptures)	0%																							
	Treating bedsores, disinfection, etc.	50%				x			x		x														
	Helping with treatment under medical supervision	11%				x			x																
	Administering medication, helping with self-medication	28%				x			x																
	Administering first aid - subject to special training	83%				x			x																
	Getting appropriate medical help	83%		x		x			x																
	Implementing preventive measures	17%		x		x			x																
Perform rehabilitation/therapy with clients	6%																								
Counselling on health issues (clients and/or family)	28%	x																							
Counselling on self-care (medication, devices)																									
Counselling on disorder adaptation or compensation																									
Devising a long/short term exercise plan	0%																								
Personal Client-Oriented	Communication with a client and his/her family/relations	100%	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x			
	Communicating w/ minorities, culture-specific																								
	Provide psychological support to client and family	67%	x	x	x		x	x	x	x															
	Encourage client into active, independent attitude			x	x		x	x	x	x	x														
	Develop/implement client activation programme																								
	Preventing health issues with good practices (lifestyle, diet, etc.)	28%				x																			
	Desease-specific dietary counselling																								
	Help coping with routine tasks (dressing, hygiene, walks, etc.)	39%				x			x																
	Independence/self-care training	56%	x	x	x		x	x	x																
	Client activation (on personal level)			x	x		x	x	x																
	Assessing client's self-sufficiency/social support needs	78%				x			x																
	Assessing client's social needs and family situation	72%	x			x			x																
Identify marginalization and propose help	x			x		x	x																		
Provide social counselling - identify problems and find solutions	78%	x			x			x																	
Helping client to participate in society			x	x		x	x																		
Developing social networks for seniors																									
Helping client with information searching/finding	72%	x			x			x																	
Help in using up-to-date communication tools			x	x		x	x																		
Providing basic instruction on using ICT tools																									



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			Senior Service Worker	Social worker	Worker in social services	Social comm. assistant	Social assistant	Care assistant	House-keeper	House-keeper assistant	Social worker	Social work ass. prof.	Family/Home assistant	Home care worker	Social assistant	Social worker	Qualified social carer	Home carer	Social worker	Assistant social worker	Visiting care worker	
Household	Identify household maintenance problems	39%	x	x		x			x				x					x			x	
	Provide help coping with routine tasks (cooking, laundry, dishes)	72%			x		x		x				x					x			x	
	Helping with maintenance and cleaning chores				x			x		x				x					x			x
	Shopping for food/household supplies				x					x				x								x
Handling household devices (appliances, remote monitoring, digital devices, smart home centers)	61%			x				x				x								x		
Helping with home finances				x					x				x								x	
Counselling/helping with household management	61%		x	x					x				x								x	
Counselling on financial management				x	x				x				x								x	
Technical Assistance	Assessing a need for technical assistance	61%	x	x	x	x						x	x					x			x	x
	Getting a suitable technical support for a client	44%	x	x	x							x	x					x			x	x
	Providing mobility/independence aid support to a client	56%			x					x			x					x			x	x
	Devising/performing suitable household adjustments			x		x					x			x					x			x
Handling disability aids and/or instruments	33%			x						x			x					x			x	x
Counselling on/explaining usage of dis. compensation aids			x										x					x			x	x
Legal & Institutional	Taking care of legal and/or administrative personal documents	39%		x	x							x	x					x				
	Administration of senior care documentation	39%	x	x								x	x									
	Effective comm./netwk. with social/health/legal institutions	78%	x	x	x	x				x								x			x	x
	Planning/coord. of social services on institutional/regional scale	50%	x	x		x							x						x		x	x
	Engagement of voluntary groups and other stakeholders	50%				x													x		x	x
Providing legal advice	33%		x	x																	x	
Protecting client's rights and/or entitlements																					x	
General Personal & Management	Dealing with unexpected situations	72%	x	x	x				x									x			x	x
	Working independently	0%	x																			
	Ability to learn and develop professionally	0%	x																			
	Dealig with behavioral problems	6%	x																			
	Burn-out prevention	11%	x																			
	Reporting, working in a team	17%	x																			
Senior care personnel management	22%	x	x																			