



## **Advancing Competences in the European Senior Service Sector (2014-1-CZ01-KA202-002058)**

### **Training course Senior Service Worker**

#### **Entry requirements and recognition of competences**

The course is intended for professionals with completed vocational education in nursing or social work and work experience, preferably not less than two years, in person-related services in this classification:

1. Primary care sector (e.g. medical care for older people in residential homes)
2. Person related services (e.g. home care, social assistance, care assistance)
3. Non-care related services (e.g. property caretaker, community helper, care coordinator)
4. Other related services (e.g. wellness, tourism, housing services, community services)

Participants without VET and work experience in the field of social service work cannot enter the "Training course Senior Service Worker" directly. As an entry requirement they have to pass a qualifying "Basic Module" course. This module gives an initial orientation and basic introduction to the field of senior service work and ends with an attendance certificate.

Recognition of work competences acquired previously as a part of vocational training, continuing vocational training or informal ways of training is possible and can be achieved by passing assessment and validation procedures of the integrated system of European Credits for Vocational Education and Training (ECVET).

#### **Certificate "Senior Service Worker"**

Upon successful completion of the complete training course (5 compulsory modules) participants receive the certificate "Senior Service Worker" (graduates with no prior VET and work experience in the field receive attendance certificate). Under certain circumstances a nationwide recognition for the complete "Training course Senior Service Worker" may be granted; this depends on conditions of a given national education system.

#### **Training course modules**

The training course "Senior Service Worker" is structured in 5 modules and has a volume of 200 classroom teaching hours. There are also 2 specialization modules, which are elective and can be taken in addition to the compulsory modules.

Each module consists of several self-contained learning units. Learning units are further divided into individual lessons. Lessons may be grouped by their thematic focus. Each learning unit is completed by an examination. Each module can be passed separately and graduates obtain a module certification. The modules have theoretical and practical parts and include self-study elements. Classroom



teaching contains theoretical and practical components. Self-study comprises online training. The practical course segments are implemented as work-based learning in the senior service workplace or in related work fields.

An overview of the course modules is given in the table below:

No.	Module	Hours		
		class-room	field work	on-line study
1	Basics concepts of senior service work in home and community based settings for the elderly	60	80	40
2	Health care and nursing in home and community based settings for the elderly	30	30	30
3	Household, living environment and mobility in home and community based settings for the elderly	30	30	30
4	Assistive technologies in home care and community based settings for the elderly	30	30	30
5	Networking in community based settings for elderly	50	60	40
<b>Total volume</b>		<b>200</b>	<b>230</b>	<b>170</b>
<b>Specialisation modules (elective and complementary to the Training course Senior Service Worker)</b>				
6	<i>Specialisation I:</i> Ambient Assisted Living services in home care and community based settings for elderly	40	40	40
7	<i>Specialisation II:</i> Volunteer coordination in community based settings for elderly	40	40	40
<b>Basic module (training course for Senior Service Worker entry level position)</b>				
	Concepts and basics of senior service work in home and community based settings for the elderly	60	40	-

Further description of the training course modules is provided in the attached "Training course Senior Service Worker: COURSE DESCRIPTION" table.