

Advancing Competences in the European Senior Service Sector

ACE

PROJECT NR. 2014-1-CZ01-KA202-002058

ISSUE 5, 2017 03 30

ELECTRONIC NEWSLETTER



The dissemination

Conference in Budapest

The international dissemination conference was organized by Project partner organization MEREK in Budapest, 22 February, 2017.

The participants were welcomed by representative of MEREK Erik Fuksz and project coordinator Karle Vyhna. Partners depends of organization type, introduce participants with their experience in the field of care services and adult education training activities. Partners presented results and conclusion of „Training course Senior Service Worker„ piloting.

The participants from local stakeholders' organizations and foreign participants have possibilities share experience and discuss after official part of the conference, during the lunch.

The current demographic tendencies within EU influence the challenges in social and health services. Seeking that older people stayed in their families and lived in communities as long as possible the need of care and support regardless of health conditions is rapidly increasing. Therefore, the Existing vocational systems face the need for revised job competences of care staff in the senior service sector and raising the standards of quality and professionalism.



This project has been funded with support from the European Commission.

This publication reflects the views only of the author, and the Commission cannot be held responsible for any use, which may be made of the information contained therein.

Development of the Training course

“Senior Service Worker”

The main characteristics of under developed “Senior Service Worker” profile are: unified training system; modular design composed of seven units; web-based training combined of classroom instruction and e-learning training elements.

The Training course “Senior Service Worker” structured in five modules and two specialization modules which are elective and can be booked additionally.

The “Training course Senior Service Worker” is assumed to level 5 of the European Qualification Framework (EQF).

The complete course has a volume of 600 workload:

- 200 lessons classroom teaching
- 170 hours self-study (including online training)
- 230 hours practical training

In total the training program comprises 20 credit points.



The target of developed training system is to prepare senior service workers based on the following competences: person-centred approach in communication; respect of individual beliefs, values and cultural practices; communication based on different cultural backgrounds; conflict handling; developing tolerance of ambiguity; cooperation within inter-professional and inter-cultural teams; developing resource-oriented approach; interpersonal awareness and empathy.



Entry requirements and recognition of competences:

Target group of the “Training course Senior Service Worker” are professionals with completed apprenticeship in nursing or in social work and professional experience of not less than two years.

Participants without VET and experiences in the field of social service work can not entry the “Training course Senior Service Worker” directly. As entry requirement they have to pass the upstream “Basic Module” (1). This module gives a first orientation and basic introduction in the field of senior service work and ends with an attendance certificate.



The fifth project meeting in Budapest



Erik Fukszan introduced partners with mission and services provided by MEREK for people with disabilities



The meeting took place in Budapest, February 21-23, 2017. Partner's team was hosted by project partner organization MEREK.

During the meeting partners evaluated and discussed the progress of project implementation and the development of the project products.

The results of course piloting was presented by each partner team. In total 60 (unique) trainees completed the course. In base of course evaluation results partners discussed the course completion stages.

The on-line learning system was presented by Italian team. Partners discussed the updating of texts after final corrections and final development issues of on-line course.

By project management session was provided individual consultation between lead partner and other members on financial and product development issues.



To follow our progress please visit:

<http://sidmc.org/ace>





Learning centre ACZ, s r.o. was founded in 1995 as an institution for adult education and training, encompassing a broad range of interests from communication to computer skills, from vocational training to leisure time topics. Up-to-date ACZ has participated in eleven EU-funded projects for disadvantaged groups on the job market.

Contact: Eva Kalvodova, e-mail: kalvodova@aczprace.cz

Web page: <http://www.acz-kurzy.cz/>



ibs is a private vocational training centre. It was founded in 1983 as an addition to the fully established German vocational education system. Headquarter in Bremen and branches in Berlin, Niedersachsen and Mecklenburg-Vorpommern. ibs has two main business lines: “Care for carers”: Vocational and further vocational training programs for (geriatric)nurses, social care workers, “Bridging the gap”: Pre-job training and vocational trainings for young adults.

Quality Certificate DIN ISO 9001:2008

Contact: Elisabeth Lanwer-Eilers, e-mail e.lanwer@ibs-bremen.de,

Dagmar Koch-Zadi, e-mail: d.koch@ibs-bremen.de



The Socialization vocational training center private nonprofit organization was established in 2002. The center provides training and rehabilitation services and leads projects for combating unemployment aiming at social induction of various target groups who face social exclusion.

Contact: Danguole Boguseviciene e-mail: info@sidmc.org

Web page: <http://www.sidmc.org>



PLIS, the in-house company of Province of Livorno and Livorno Port Authority, has a consolidated experience in EU projects whose central themes are: job, social inclusion, gender equality, employment local strategies, transnational cooperation and logistics, maritime, port sector. Its mission is the implementation of policies useful for local, sustainable development, research and training.

Contact: Silvia Caturegli s.caturegli@provincia.livorno.it,

Web page: <http://www.plis.it/>



The Rehabilitation Centre of People with Physical Disabilities (RECEP) is a national rehabilitation service provider operated by the Ministry of Human Resources. Our mission is to help adult people with physical disabilities with rehabilitation services in order to find their place both in society and private life.

Contact: fuksz.erik@merek.hu

Web page: www.merek.hu